



Aesthetic Home Designs
Brisbane, QLD
0468 578 373
hello@aesthetichome.com.au
www.aesthetichome.com.au

WARRANTIES

NOTE: In the occurrence of any manufacturing defects, we will promptly initiate a warranty claim to address them. However, prior to the receipt of full payment, we are unable to generate or dispense any manufacturing warranty claims, as they will not be covered or deemed valid by the manufacturer.

LABOUR

Aesthetic Home's Labour Warranty is valid for 12 months from the installation date. Should there be a workmanship error, you are covered by our labour warranty and there will be no callout fee. If it is a manufacturing fault, a reduced call-out fee of \$50 applies. After the 12 months, all call-outs are then subject to a \$100 fee.

**Aesthetic Home cannot be held liable for any damages caused during the removal of any products that were installed by us, or by any external party. While we will take all reasonable measures to prevent any damage to the surfaces during the installation or removal process, it is possible that the removal of any installed product may result in damage to the surface into which they were installed.*

PLANTATION SHUTTERS

- 15 years for the Plantation Shutter Panel and Framing Material.
- 5 years for any paint used on the Plantation Shutters are warranted to be free of defects, including cracking, peeling and hazing if cleaning and maintenance instructions are followed.
- 3 years on all of the internal components including gearing and louvre pins.
- 3 years for all stainless steel components used and 1 year for any other hardware used on the product, such as hinges, screws and track components.

OUTDOOR BLINDS

- 5 years for the Fabric of the Blind.
- 5 years for all aluminium extrusions.
- 5 years on all other components such as springs, axles and other miscellaneous components

ROLLER SHUTTERS

- 5 Years for Roller Shutter Coatings.
- 1 Year for Manual Controls and Rollers.
- 3 Years for Aluminium Axle Systems.

LOUVRES

- 10 Years for all Powder Coated Surfaces
- 12 Months for all other components and accessories

MOTORS (for Outdoor Blinds and Roller Shutters)

- 2 years for **E-Series** (L10, T20 and T30)
 - 1 Year for E-Series Controllers
 - 6 Months for Batteries
- 5 Years for **Somfy**
 - 2 Years for Somfy Controllers and electrical accessories

EXCLUSIONS:

Plantation Shutters

- Any fading outside industry standards on Plantation Shutters.

Outdoor Blinds

- A slight uniform fading or colour change due to certain climate conditions during the warranty period is considered normal and not covered under the warranty.

Roller Shutters And Louvres

- Normal weathering of the coating will occur with a reduction of gloss and a gradual uniform colour change, but there will be no loss of integrity of either the metal substrate or the coatings.
- Deterioration of the coating in abnormally corrosive locations, such as areas exposed to sandstorms, caustic or acidic rains, and areas with close proximity to the oceanfront.
- **Aesthetic Home is not responsible for any damages caused by natural disasters such as lightning, fire, earthquake, storm, flood, or explosion. Any damage caused by maltreatment or operating the product outside of its specified technical parameters is also not covered under warranty. We do not accept liability for any damage caused by the expansion or contraction of the building or any structural shift that may occur.**

*These warranties do not exclude, restrict, or modify any consumer guarantee, right, or remedy conferred by law that cannot be lawfully excluded, restricted, or modified.

CARE:

Aesthetic Home will provide you with a *Care Guide* for your window/outdoor products. It is imperative that you acquaint yourself with these instructions to ensure that proper care and maintenance is carried out. We are proficient in discerning what constitutes a manufacturing defect and can identify if the product has not been maintained in accordance with the provided instructions. Should there be evidence present of mistreatment or cleaning and maintenance not carried out, your warranty is null and void.